

American Well®

Consumer Web Experience



November 2018

Consumer Enrollment

WebTPA clients should have a Service key to access the practice. Be certain you have this information before proceeding to enroll in the WebTPA practice.





See a Provider Now!

Amwell makes it easy for you to talk to doctors, immediately, from your home. Simply log on or call 1-844-SEE-DOCS (1-844-733-3627) to connect with board-certified doctors in your area.

[Learn More >](#)



I agree to these [Terms of Use](#).

Sign Up

Already have an account? [Log In](#)

If you are not already enrolled in Amwell you can create a account by entering information, agreeing to the "Terms of Use" and clicking sign Up.

For phone access call 1-844-SEE-DOCS (1-844-733-3627). For support call 1-855-818-DOCS (3627)

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We need a few more details to create your profile.

Massachusetts ▼

Date of Birth:

October ▼

18

1971

Male Female

Continue

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Do you have health insurance?

Yes

Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit.

Health plan



No

Skip this step / My plan isn't listed

Service Key

If you received a key from your employer or another group, enter it here. [More info](#)

Service Key (optional)

Finish

Click "Yes" and select WebTPA.

Enter Service Key provided by WebTPA

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Congratulations!

Your account has been created.

OK

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On Demand Consumer Experience: Standard Visit With Guest

Having your first visit.





Log In

[Need help logging in?](#)

Log In

[Don't have an account? Sign Up](#)

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Select an account to use for this session.

 ▼

You can add more children from My Account.

[Continue](#)

BROWSE BY CATEGORY

All Services

Search by Name + Add a Service Key

FILTER BY:

- Visit Now
- Appointments

URGENT CARE

Urgent Care

BEHAVIORAL HEALTH

Therapy

Psychiatry

HEALTHY LIVING

Breastfeeding Support

 An AmWRS Group Company	psychology Our psychologists and counselors are here to help you with life's...	breastfeeding support BREASTFEEDING SUPPORT	psychiatry Our psychiatrists are here to help you with life's challenges....
Visit Now	Visit Now Schedule	Visit Now Schedule	Visit Now Schedule

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VISIT NOW

SCHEDULE APPOINTMENT

See the first available provider

The quickest way to start your visit.

Get Started

Find a Specific Provider

Search by Name



Mary Jones
Family Physician



Start Visit



Paul Harris
Emergency Medicine



Start Visit



Ingrid Antall
Family Physician

NEW

1 Patient Waiting



Matt Grandstaff
Emergency Medicine



1 Patient Waiting



VISIT NOW

SCHEDULE APPOINTMENT

See the first available provider



Available Now

Mary Jones
Family Physician



Start Visit

 Schedule Appointment

 Send Message

“ Welcome to American Well! I'm a practicing Family Physician with over 15 years of experience treating a variety of conditions. I am passionate about my patient's health, and feel that working with my patients is the best way to keep them healthy. I look forward to speaking with you. ”

Visit Cost: \$59.00 (may be covered by insurance)

Languages

Spanish

Professional Education

University of Virginia, 2000

Years of Experience

18 years

Board Certified in

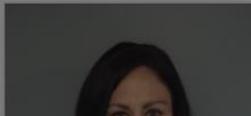
Family Medicine

Location

Boston, MA

Primary Care Provider

Yes



Get Started

Your Visit

Pharmacy

Payment

Get Started

Who is this visit for?

Myself

Junior Smithers
DOB: 10/18/2010

Another child

Where can this provider call you for follow-up, if needed?

- -

Would you like to invite someone to join your visit? (Optional)

[+ Add a guest](#)

Back

Continue

✓ Get Started

Your Visit

Pharmacy

Payment

Your Visit

What would you like to discuss today?

Headaches

How long have you been experiencing these symptoms?

2 days



I acknowledge receipt of these [Notice of Privacy Practices](#)

Back

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✓ Get Started

Your Visit

Pharmacy

Payment



Medical History (optional)

CONDITIONS

Have you ever been diagnosed with any of the following conditions?

- | | |
|--|--|
| <input type="checkbox"/> Alcoholism/Cirrhosis | <input type="checkbox"/> Glaucoma |
| <input checked="" type="checkbox"/> Allergies | <input type="checkbox"/> Gout |
| <input type="checkbox"/> Anxiety | <input type="checkbox"/> Headaches |
| <input type="checkbox"/> Arthritis | <input type="checkbox"/> Hearing Loss |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Heart Disease |
| <input type="checkbox"/> Atrial Fibrillation | <input type="checkbox"/> Heartburn, Reflux |
| <input type="checkbox"/> Attention Deficit Disorder | <input checked="" type="checkbox"/> High Blood Pressure/Hypertension |
| <input type="checkbox"/> Back Pain | <input type="checkbox"/> High Cholesterol |
| <input type="checkbox"/> Bipolar Disorder | <input type="checkbox"/> Immune Deficiency |
| <input type="checkbox"/> Blood Clots | <input type="checkbox"/> Incontinence |
| <input type="checkbox"/> Breast Disease | <input type="checkbox"/> Inflammatory Bowel Disease (Crohn's Disease/Ulcerative Colitis) |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Irritable Bowel Syndrome |
| <input checked="" type="checkbox"/> Chronic Fatigue Syndrome | <input type="checkbox"/> Kidney Stones |
| <input type="checkbox"/> Chronic Wounds | <input type="checkbox"/> Macular Degeneration |
| <input type="checkbox"/> Congestive Heart Failure | <input type="checkbox"/> Migraine |
| <input type="checkbox"/> Constipation | <input type="checkbox"/> Osteoporosis |
| <input type="checkbox"/> COPD (Emphysema, Bronchitis) | <input type="checkbox"/> Overactive Bladder |
| <input type="checkbox"/> Depression | <input type="checkbox"/> Overweight/Obesity |
| <input type="checkbox"/> Diabetes (Type 1) | <input type="checkbox"/> Phlegm |

✓ Get Started

✓ Your Visit

Pharmacy

Payment



Pharmacy

Where would you like prescriptions sent?



CVS

RETAIL

263 Washington Street

Boston, MA 02108

(617) 742-7035



Another Pharmacy

Back

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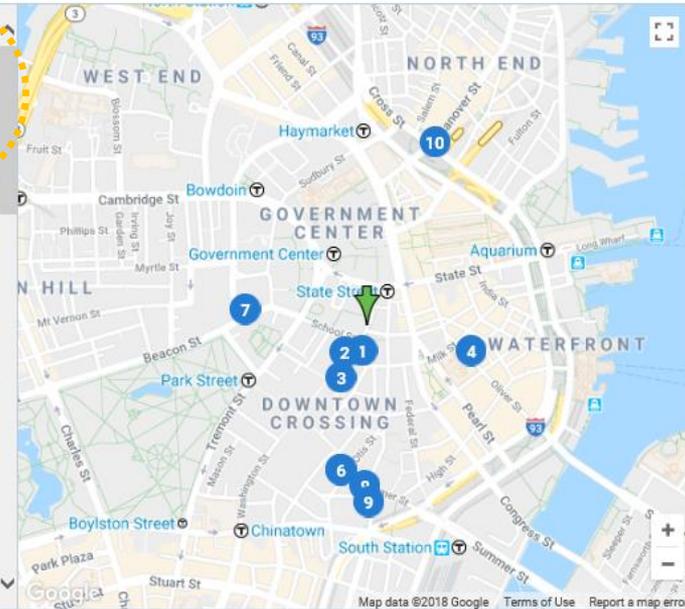


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 Pharmacy[All Pharmacies](#)[Retail](#)[Mail Order](#)

- 1 CVS** 0.0 miles
RETAIL
263 Washington Street
Boston, MA 02108
(617) 742-7035
- 2 Walgreens Drug Store 15390** 0.1 miles
RETAIL
24 SCHOOL ST
BOSTON, MA 02108
(617) 372-8156
- 3 CVS/pharmacy #0049** 0.1 miles
RETAIL
333 WASHINGTON STREET
BOSTON, MA 02108
(617) 742-0783
- 4 ATRIUS HEALTH POST** 0.2 miles

[Previous](#) | [Next](#)[Back](#)[Continue](#)

✓ Get Started | ✓ Your Visit | **Pharmacy** | Payment

Pharmacy

Where would you like prescriptions sent?

CVS
RETAIL
263 Washington Street
Boston, MA 02108
(617) 742-7035

Another Pharmacy

Back

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✓ Get Started

✓ Your Visit

✓ Pharmacy

Payment

Insurance

I have insurance

Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit.

Are you the Primary Subscriber?

Yes No

I don't have insurance

My plan isn't listed / Prefer not to answer

Back

Continue

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- ✓ Get Started
- ✓ Your Visit
- ✓ Pharmacy
- Payment

Insurance

I have insurance

Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit.

Aetna

5555DF

Are you t

- Yes
- I don't ha
- My plan i



One moment please...

Back

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Payment

You're about to be connected with a highly qualified provider. Please enter your payment information below.

Your Cost: **\$15.00**

Credit Card Information



Billing Address



Coupon Code supplied by WebTPA will be entered here if coupon is available for your visits.



You are the next patient to see Mary Jones, Family Physician

The average wait time is less than 10 minutes. Wait times may vary.

[Cancel Visit](#)

Text me when the provider is ready to see me



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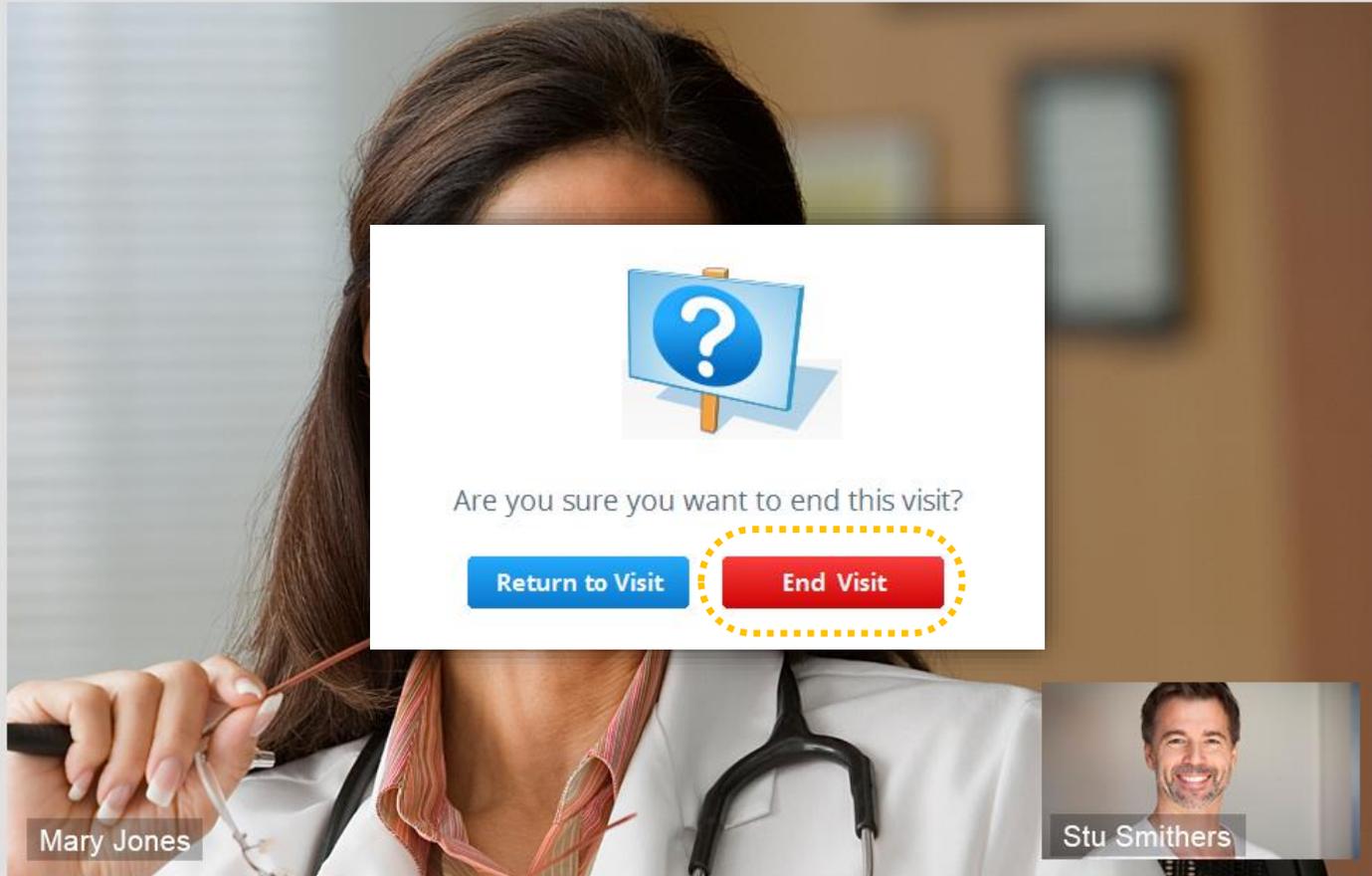
Refresh Video

Call Me

Invite

Time Remaining: 9:00

End Visit



Mary Jones

Stu Smithers



Show
Visit Notes
Chat

Thank you for your visit

End Visit

Rate This Provider



Rate Your Overall Experience



Select

- Emergency room
- Urgent care center**
- Retail health clinic
- Doctor's office
- Done nothing

Thank you for your visit

End Visit

Rate This Provider



Rate Your Overall Experience



If you had not used Amwell today, where would you have gone instead?

Urgent care center

End Visit

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Thank You

This concludes your visit with Mary Jones, Family Physician.

Share this summary by fax with your PCP

555 - 555 - 5555

Share this summary by email

stusmithers1@gmail.com

[+ Add Your PCP's Email](#)

[+ Add Another Email](#)

Share this summary by secure message

Secure Message

I give my permission to share details of my treatment with the recipient(s) I have specified above, in accordance with these [HIPAA releases](#)

Done

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