

HOW TO COMPLETE A MEDICAL PROVIDER FORM

Aetna PPO Network


First Visit with a Provider

The Ascend to Wholeness Healthcare Plans is not an insurance plan. The Ascend to Wholeness Healthcare Plans (the Plan) is a self-funded church health plan. Please keep this in mind when completing the medical provider forms.


Here is a sample provider form that requests 'Primary Insurance' information. Follow the corresponding numbers to complete your medical provider form.

PRIMARY INSURANCE		
NAME OF INSURANCE COMPANY 1		MEMBER# 3
NAME OF INSURED 2		GROUP# 4
ADDRESS OF INSURANCE COMPANY 5		POLICY# NONE
CITY, STATE ZIP	PHONE 6	RELATIONSHIP TO PATIENT

AETNA NETWORK - FRONT OF CARD



6 For Questions?
(888) 276-4732
www.AscendtoWholeness.org




4 Group #: ARM

2 Member: JOHN SAMPLE


3 Member #: 007132175-01

MED+DENT+VIS+RX

	INN	OON
IND DED	\$350	NOT COV
FAM DED	\$700	NOT COV
IND OOP	\$2850	NOT COV
FAM OOP	\$5700	NOT COV



No Referral Required
To find a medical provider
visit www.aetna.com/asa



Participants: (800) 841-5396
Pharmacists: (800) 922-1557
RX Bin: 610014
RX Group #: SDARETL
RX OOP Max: Ind. \$1250 / Fam. \$2500

AETNA NETWORK - BACK OF CARD

- 6 Verification, Pre-Certification, Claims, Member and Provider Services: Call (888) 276-4732
- 5 Submit Claims to: WebTPA - P.O. Box 99906, Grapevine, TX 76099-9706 or EDI: 75261
Plan Administrator: Adventist Risk Management, Inc.

Providers: Precertification must be obtained for services as specified in the member's plan. For precertification, call the number shown on this card.

Telehealth: For information, visit www.AscendtoWholeness.org

This card is not a guarantee of benefits.

To find a Dental provider, visit aetna.com/dentaladministrators

Aetna Dental Administrators

Please note, WebTPA is the Plan's Third-Party Administrator (TPA).

Aetna is the Preferred Provider Organization (PPO) that the Ascend to Wholeness Healthcare Plans utilize. They are NOT our 'insurance'.

If you have any questions, please call Member Services at **(888) 276-4732**.