

How to Read Your Healthcare ID Card

Aetna PPO Network

The Ascend to Wholeness Healthcare Plan is not an insurance plan. The Ascend to Wholeness Healthcare Plan (the Plan) is a self-funded church health plan. Please keep this in mind when completing medical and dental provider forms.

Here is a sample provider form that requests "Primary Insurance" information. Follow the corresponding numbers to complete your medical provider form.

PRIMARY INSURANCE		
NAME OF INSURANCE COMPANY 1		MEMBER# 3
NAME OF INSURED 2		GROUP# 4
ADDRESS OF INSURANCE COMPANY 5		POLICY# NONE
CITY, STATE ZIP	PHONE 6	RELATIONSHIP TO PATIENT

AETNA NETWORK—FRONT OF CARD



For Questions?
(888) 276-4732
www.AscendtoWholeness.org

Administered by
 **WebTPA** **1**

4 Group #: ARM

2 Member: JOHN SAMPLE

3 Member #: A12345678-01

MED+DENT+VIS+RX

	INN	OON
IND DED	\$375	NOT COV
FAM DED	\$750	NOT COV
IND OOP	\$2950	NOT COV
FAM OOP	\$5900	NOT COV



Aetna Signature Administrators®
PPO

No Referral Required
To find a medical provider
visit www.aetna.com/asa



Participants: (800) 841-5396
Pharmacists: (800) 922-1557
RX Bin: 610014
RX Group #: SDARETL
RX OOP Max: Ind. \$1550 / Fam. \$3100

AETNA NETWORK—BACK OF CARD

- 6 Verification, Pre-Certification, Claims, Member and Provider Services: Call (888) 276-4732
- 5 Submit Claims to: WebTPA - P.O. Box 99906, Grapevine, TX 76099-9706 or EDI: 75261
Plan Administrator: Adventist Risk Management, Inc.

Providers: Precertification must be obtained for services as specified in the member's plan. For precertification, call the number shown on this card.

Telehealth: For information, visit www.AscendtoWholeness.org

Accelerate In-Network Copays*: Telehealth \$0, Office Visit \$25, Urgent Care \$25 or \$100, ER \$100

Access In-Network Copays*: Telehealth \$0, Office Visit \$50, Urgent Care \$50 or \$100, ER \$100

*See Summary Plan Document for Urgent Care & out-of-network Telehealth coverage details.

This card is not a guarantee of benefits.

To find a Dental provider, visit aetna.com/dentaladministrators

Actna Dental Administrators

Please note, WebTPA is the Plan's Third-Party Administrator (TPA).

Aetna is the Preferred Provider Organization (PPO) that the Ascend to Wholeness Healthcare Plans utilize. They are NOT our "insurance."

If you have any questions, please call Member Services at **(888) 276-4732**.