

**SUMMARY** 

# Your Healthcare Plans: Accelerate and Access Side by Side

The Ascend to Wholeness Healthcare Plans (the Plan) are designed to empower you to achieve your goals of complete whole-person health through the mind, body, and spirit. This is accomplished through robust benefits provided by the Plan, geared to assist and educate you on your current health as well as provide a strong foundation for life-long changes to achieve a "wholistic" approach to a healthy lifestyle.

Effective January 1, 2022, you have two health plan choices, Accelerate and Access, depending on your 2021 engagement level. These plans include medical, dental, vision, and prescription benefits that are highly competitive in the market, and Affordable Care Act (ACA) compliant. Both plans also give you full access to whole-person health and wellness programs to help you avoid preventable illnesses and manage medical conditions.

#### Learn more in the 2022 Plan Guide and on www.AscendtoWholeness.org.

The Plan Comparison Summary was created with the intent to help you compare both plans and see which one best fits your lifestyle, health concerns, and out-of-pocket expenses. For a copy of the full plan document please see the 2022 Summary Plan Document (SPD) at www.AscendtoWholeness.org. This document will be posted by November.

#### Please note these important items are remaining the same:

- Medical benefit services are only covered through the Preferred Provider Organization (PPO) Aetna Signature Administrators
  (ASA) network. Out-of-network care—other than emergencies, urgent care, and behavioral health counseling—will require
  prior authorization by the Plan. If specialized care is unavailable at an in-network facility, please contact member services
  (888) 276-4732 for additional assistance. It is your responsibility to verify that your chosen medical provider is in the Aetna
  Signature Administrators PPO. As outlined in the summary of benefits below, alternative therapies (massage, acupuncture,
  chiropractic), refractive eye surgery, hearing aids, and infertility treatments do not require in-network providers; please verify
  your plan includes these benefits before making an appointment.
- Verify your provider's medical and dental network status by clicking on the links or visit www.AscendtoWholeness.org.
   While the Plans do not require dental care to be provided by an in-network provider it is often less expensive to use a dental provider who is.
- Your medical deductible and Out-of-Pocket (OOP) maximum responsibilities for 2022 have been changed for both plans.
   See table 1.

#### **TABLE 1**

	2021		2022	
	Accelerate Plan	Access Plan	Accelerate Plan	Access Plan
Deductible	Individual: \$300	Individual: \$600	Individual: \$350	Individual: \$700
(Last changed in 2014)	Family: \$600	Family: \$1,200	Family: \$700	Family: \$1,400
Out-of-Pocket Maximum (Last changed in 2018)	Individual: \$2,750	Individual: \$5,600	Individual: \$2,850	Individual: \$5,700
	Family: \$5,500	Family: \$11,200	Family: \$5,700	Family: \$11,400



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- Your medical and prescription benefits OOP maximum accruals include coinsurance, deductibles, and copayments. Once you reach this maximum the Plan pays 100% for covered services.
- Your prescription benefits OOP maximum responsibilities are noted below in **table 2**. No combination of your medical and prescription benefits OOP will exceed the max allowable by the Affordable Cares Act (ACA).

#### **TABLE 2**

	Individual	Family
Plan	Pharmacy Out-of-Pocket	Pharmacy Out-of-Pocket
Accelerate	\$1,250	\$2,500
Access	\$1,550	\$3,100



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# Schedule of Benefits

**The Schedule of Benefits is only a summary.** You should also read the full Summary Plan Document (SPD) for additional information about your benefits. The 2022 SPD will be available by November at **www.AscendtoWholeness.org** on the Plan Documents page.

#### **Medical Benefits**

5 6	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
DEDUCTIBLE Individual / Family	\$350/\$700	\$700/\$1,400	
COINSURANCE (after deductible)	20%	20%	
OUT-OF-POCKET MAXIMUMS Individual / Family	\$2,850/\$5,700	\$5,700/\$11,400	
PREVENTIVE SERVICES Paid at 100% of allowable charges in-network	\$0	\$0	
OFFICE VISIT  Copay applies only to office visit charge, based on contracted rate in-network; all other charges are paid at 80% of in-network allowable charge  Other charges during an office visit apply to plan year deductible and out-of-pocket maximum	\$25	\$50	
FACILITY / AMBULATORY SERVICES			
OUTPATIENT SERVICES  Paid at 80% of allowable charges in-network  Applies to plan year deductible and out-of-pocket maximum  Pre-certification required for some outpatient services (see the "Services Requiring Pre-Certification" section in the SPD)	20%	20%	
INPATIENT/OUTPATIENT HOSPITAL STAYS:  Office/Ambulatory Surgical Procedures  • Pre-certification required for all inpatient surgeries/stays (except for observation only and normal child delivery in a PPO facility by a PPO provider)  • Pre-certification required for some outpatient/ambulatory procedures	20%	20%	
(see the "Services Requiring Pre-Certification" section in the SPD)  • Applies to plan year deductible and out-of-pocket maximum			
ORGAN/TISSUE TRANSPLANTS     Pre-certification required     Applies to plan year deductible and out-of-pocket maximum	20%	20%	



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	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
PHYSICIAN/PROVIDER SERVICES			
THERAPEUTIC SERVICES Physical Therapy Occupational Therapy Speech Therapy  Maximum of 60 visits for any therapeutic category Pre-certification required after 12 visits per condition/incident Applies to plan year deductible and out-of-pocket maximum	20%	20%	
May require pre-certification. Please refer to SPD for specifics.			
VISION THERAPY     Maximum of 30 visits per plan year     Pre-certification required	20%	20%	
TELEHEALTH  Including, but not limited to:  General medical care General pediatric care Behavioral health therapy (for ages 10 and older) Psychiatry (for ages 18 and older) Lactation consultations  Telehealth may be accessed through the Plan's telehealth vendor (Amwell) or from a PPO provider if available.	\$0	\$0	
MATERNITY & OBSTETRICS  • Applies to plan year deductible and out-of-pocket maximum	20%	20%	
EMERGENCY CARE			
Paid at 80% of allowable charges after copay per occurrence     Copay waived if admitted     Paid at Usual and Customary for out-of-network	\$100 + 20%	\$100 + 20%	
Out-of-network services are only covered until the patient's medical condition is stable, at which point the patient must consent to a transfer to an in-network facility	20%	20%	
Pre-certification required for non-emergency ground transportation and for any air transportation (unless the utilization review manager determines that ground transportation would have endangered the life of the enrollee)     Applies to plan year deductible and out-of-pocket maximum	20%	20%	
May be paid as an office visit or as an emergency room visit according to provider contract     Deductible does not apply regardless of how billed     Facility fees for office visits are not paid	\$25 – Office Visit/Urgent Care Place of Service \$100 + 20% - Emergency Room	\$50 – Office Visit/Urgent Car Place of Service \$100 + 20% - Emergency Roo	



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	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
EQUIPMENT / SUPPLIES			
Pre-certification required for any CPM (Continuous passive motion) devices/machines and Dynasplints  Pre-certification required for other durable medical equipment or repair with billed charges of \$2,000 or more  Pre-certification required for any custom orthotics and for orthotics/ prosthetics with billed charges of \$2,000 or more  Pre-certification required for all rentals  Applies to plan year deductible and out-of-pocket maximum	20%	20%	
Pre-certification required for breast pump expenses of \$2,000 or more	0%	0%	
WIG AS A RESULT OF CHEMO TREATMENT BENEFIT Plan year maximum benefit \$1,000 Applies to plan year deductible and out-of-pocket maximum	20%	20%	
MENTAL HEALTH / SUBSTANCE ABUSE			
MENTAL HEALTH COUNSELING SESSIONS     Out-of-network behavioral practitioner care covered at usual and customary rates, member may be balance billed	\$25	\$50	
MENTAL HEALTH OUTPATIENT SERVICES/PARTIAL HOSPITALIZATION  Pre-certification required for intensive outpatient programs and some other outpatient services (see the "Services Requiring Pre-Certification" section in the SPD)  Pre-certification required for partial hospitalization  Out-of-network behavioral health practitioner care covered at usual and customary rates  Applies to plan year deductible and out-of-pocket maximum	20%	20%	
MENTAL HEALTH INPATIENT SERVICES     Paid at 80% of allowable charges in-network     Pre-certification required     Applies to plan year deductible and out-of-pocket maximum	20%	20%	
Pre-certification required     Applies to plan year deductible and out-of-pocket maximum	20%	20%	
SUBSTANCE ABUSE/CHEMICAL DEPENDENCY COUNSELING SESSIONS  Out-of-network behavioral health practitioner care covered at usual and customary rates	\$25	\$50	
SUBSTANCE ABUSE/CHEMICAL DEPENDENCY Outpatient/Partial Facility Visits • Pre-certification required for intensive outpatient programs and some other outpatient services (see the "Services Requiring Pre-Certification" section in the SPD) • Applies to plan year deductible and out-of-pocket maximum	20%	20%	



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5 6	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
SUBSTANCE ABUSE/CHEMICAL DEPENDENCY Inpatient Treatment Pre-certification required Applies to plan year deductible and out-of-pocket maximum	20%	20%	
TELEHEALTH  Telehealth counseling sessions for mental health and substance abuse/chemical dependency may be accessed through the Plan's telehealth vendor (Amwell) or from a PPO provider or an out-of-network provider if available  Out-of-network telehealth counseling sessions are covered at usual and customary rates  Member may be balance billed by OON (Out-of-network) providers	\$0 copay	\$0 copay	
OTHER SERVICES			
HEARING CARE Professional Testing/Screening  • Applies to plan year deductible and out-of-pocket maximum	20%	20%	
HOME HEALTH CARE  • Maximum of 120 visits per plan year  • Pre-certification required  • Home health care plan submission required  • Applies to plan year deductible and out-of-pocket maximum	20%	20%	
SKILLED NURSING FACILITY     Pre-certification required     Applies to plan year deductible and out-of-pocket maximum	20%	20%	
HOSPICE CARE  Paid at 100% of allowable charges  Pre-certification required	\$0	\$0	
OUTPATIENT DIABETES SELF-MANAGEMENT TRAINING (DSMT)  Up to 10 hours (1 hour private and 9 hours group) training from a certified DSMT provider in the first plan year and then up to 2 hours of follow-up training in subsequent plan years	0%	0%	
NUTRITIONAL COUNSELING  • 5 visits per plan year  • Additional visits may be authorized by the utilization review manager  • Paid at 100% less member copay	\$0	\$10	
UNAVAILABLE SERVICES			
UNAVAILABLE SERVICES (when in-network medical services are not available)  Only covered with approved Unavailable Service Request Form 20% Member responsibility if approved; otherwise not covered Applies to plan year deductible and out-of-pocket maximum	N/A	N/A	



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### **Medical Benefits - No PPO Network Utilization Required**

D 61	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
ALTERNATIVE THERAPIES  Have a collective limit of 45 alternative therapy visits per plan year; no solution Does not apply to plan year deductible or out-of-pocket maximum	single therapy category to exceed 30 vis	its per plan year	
ALTERNATIVE THERAPIES I CHIROPRACTIC SERVICES  Limited to spinal manipulation after annual office visit and X-ray  Must be age 10 or older	20%	50%	
ALTERNATIVE THERAPIES I ACUPUNCTURE THERAPY  • Must be age 18 or older	50%	100% Not Covered	
ALTERNATIVE THERAPIES I MASSAGE THERAPY  Maximum allowable charge is \$90 per visit  Minimum of a 30-minute visit  Must be age 18 or older	50%	100% Not Covered	
REFRACTIVE EYE SURGERY  Lifetime maximum payable benefit of \$2,400  Does not apply to plan year deductible or out-of-pocket maximum	20%	50%	
HEARING AIDS     Paid at 80% of allowable charges     Plan year maximum payable benefit of \$3,200     Does not apply to plan year deductible or out-of-pocket maximum	20%	20%	
INFERTILITY TREATMENT  Lifetime maximum benefit \$16,000  Does not apply to plan year deductible or out-of-pocket maximum	20%	50%	
UIFESTYLE PROGRAM I WW  Weight Watchers  1 program per plan year Physician's referral is required with the submission of the first month's claim	0% with proof of 80% completion	100% Not Covered	
LIFESTYLE PROGRAM I CHIP  Complete Health Improvement Program  1 program per plan year  Physician's referral is required with the submission of the first month's claim	0% with proof of 80% completion	Only CHIP is covered (with 0% member cost-sharing with proof of 80% completion) No other lifestyle programs are covered	



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### **Prescription Benefits**

Prescription benefits are only covered through Express Scripts. Refer to the Notes sections for more information.

D 61	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
PRESCRIPTION DRUG Out-of-pocket maximums: Individual/Family	\$1,250/\$2,500	\$1,550/\$3,100	
PRESCRIPTION DRUG Prescription copayment responsibility* RETAIL — 30-DAY SUPPLY Generic Brand Non-Formulary	\$10 \$20 \$40	\$10 \$50 \$100	
PRESCRIPTION DRUG Prescription copayment responsibility* MAIL ORDER — 90-DAY SUPPLY/Walgreen's Smart 90 Retail Generic Brand Non-Formulary	\$20 \$40 \$80	\$20 \$100 \$200	
PRESCRIPTION DRUG SaveOn Specialty Program  • Filled through Accredo - specialty drug mail-order pharmacy  • Copayments vary based on the specific drug but will be \$0 if you sign up for the SaveonSP Program. Any copay will not apply to your out-of-pocket limit (but copay will be \$0 if you use the SaveonSP program)  • If you qualify for this program, you will be contacted by SaveonSP, otherwise for further details please call SaveonSP at 1-800-683-1074	\$0	\$0	

#### NOTES:

- This benefit only covers services/supplies received from Express Scripts (ESI) or from a pharmacy contracted with ESI.
- Copayments apply to the prescription benefit out-of-pocket maximum, except as noted for the SaveOn Specialty Program.
- Penalties for non-compliance do not apply toward plan year out-of-pocket maximum.
- The Plan pays 100% (and Members pay \$0) for preventive prescription drugs. Please verify the current covered prescriptions by calling Express Scripts at 1-800-841-5396.
- Out-of-pocket for prescription benefits will be tracked by the Pharmacy Benefit Manager (PBM). Your pharmacy will be notified if you reach the plan year out-of-pocket maximum.
- Any adjudication, pre-certification, Plan provision or requirement of the Plan's designated pre-certification office will take
  precedence over those documented in the Plan.



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#### **Dental Benefits**

	MEMBER RESPONSIBILITY			
<b>Benefits</b>	Accelerate		Access	
	In-Network	Out-of-Network	In-Network	Out-of-Network
PLAN YEAR DEDUCTIBLE Individual/Family	\$100/\$300	\$150/\$450	\$250/\$750	\$500/\$1,500
COINSURANCE After Deductible	20%	25%	20%	50%
MAXIMUM PAYABLE BENEFIT PER PLAN YEAR Individual / Family	\$2,500/\$7,500	\$2,500/\$7,500	\$2,500/\$7,500	\$2,500/\$7,500
DENTAL CARE I PREVENTIVE CARE Paid at 100% Plan year deductible does not apply Applies to plan year maximum payable benefit	0%	0%	0%	0%
Paid at 80% of allowable charges in-network     Usual & Customary charges apply to out-of-network providers     Applies to plan year deductible	20%	25%	20%	50%
ORTHODONTIC CARE  Paid at 50% of allowable charges  \$2,300 maximum lifetime payable Eligible up to age 26 (through age 25)	50%	50%	50%	50%

#### **Vision Benefits**

D 61	MEMBER RESPONSIBILITY		
Benefits	Accelerate	Access	
VISION CARE  Paid at 80% of allowable charges  Plan year maximum payable benefit \$450 per member (Accelerate Plan) and \$225 per member (Access Plan)  Does not apply to plan year deductible and medical out-of-pocket maximums	20%	20%	

This Plan Comparison is a summary and briefly describes some of the benefits and member responsibilities of the Accelerate and Access Plans. This summary does not provide coverage of any kind, nor does it modify the terms of the Plans. Please refer to the Summary Plan Document (SPD) at www.AscendtoWholeness.org on the Plan Documents page for a complete description of your benefits.

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